

ROLE PROFILE

Title: Technical Trainer

Department: Training

Reports to: Product Training Manager

Location: Newport, UK

Primary Purpose of Role:

- To write and deliver training courses for new SPTS process tools to enable the most effective and efficient use of SPTS process tools both at customer sites and at SPTS.
- To develop improved training methods to improve the capability of the workforce and upgrade the training area

Key Responsibilities:

- Write technical training courses for SPTS and customers for all current and future SPTS tools and to maintain training courses as the products develop.
- Deliver the above training courses. This will take place at both SPTS and customer sites worldwide on occasions.
- Develop the appropriate documentation to support the training courses in conjunction with Tech Pubs and Engineering.
- To help develop the SPTS training strategy with the Customer Support Manager.
- Develop the SPTS training suite and keep the training tools in a representative state to deliver effective training.
- To develop suitable and effective training practices.
- Such other duties as may be reasonably required from time to time with respect to the training role.

Skills and Experience:

- Excellent communicator and educator:
 - With all levels of SPTS staff
 - With customers' staff of all levels of competence
- Positive attitude.
- Self motivated with an investigative mind.
- Ability to absorb large amounts of information and distil the relevant parts.
- Ability to answer technical questions clearly and accurately
- Self critical and self improving.
- Patient
- A flexible approach to working may be required from time to time

Qualifications:

- HNC / HND in an Electrical or Electronics discipline (or similar appropriate subject) with appropriate industrial experience.
- A familiarity with PLC control is desirable or alternatively a good background in machine control.
- Candidate will ideally have a vacuum, semiconductor equipment or manufacturing background.